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# ORIGINAL MANUFACTURER'S WARRANTY ADVICE FORM

## BEKO SMALL DOMESTIC APPLIANCE

**12 months warranty, full parts and labour warranty only.**

### WARRANTY CONDITIONS

The following conditions apply only in relations to the warranty expressly given on this Warranty Advice Form supplied with the product. This warranty only applies to appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict or modify in any way) other rights and remedies under a law to which the appliances relate, including any non-excludable statutory guarantees in Australia and New Zealand. It applies to the original purchaser and for appliances used in domestic applications only.

1. This warranty does not apply:
  - (a) if the identification number attached to the appliance has been altered, rendered illegible or removed;
  - (b) to light globes;
  - (c) to paint and vitreous enamel finishes and glass;
  - (d) to surfaces damaged by use of aerosols or cleaners;
  - (e) if the appliance has been –
    - (i) subject to misuse, abuse, negligence, accident, fire or floods;
    - (ii) connected or improper, inadequate or faulty electricity, gas, water or drainage services or intake or exhaust ducts or flues, or operated using incorrect or contaminated fuels or lubricants;
    - (iii) installed, maintained or operated otherwise than in accordance with the instructions furnished by Beko including the improper use of detergents, bleaches, cleaners or other additives;
    - (iv) damaged by foreign objects in the appliance;
    - (v) serviced, repaired or altered otherwise than by Beko authorised service agents of Beko, or using other than Beko approved replacement parts.
2. The purchaser shall be responsible for any expenses involved in making the appliances readily accessible for servicing, the purchaser shall be responsible for any costs of transporting the appliance or parts thereof to and from the nearest Beko authorised service agent.
3. This warranty is the only expressed warranty given by Beko.
4. Beko reserves the right to determine whether or not the fault is caused by faulty workmanship or material or that any part is defective.
5. Where permitted by law, this warranty shall not apply to loss suffered through or resulting from the non-operation or the ineffective operation of the appliance or any part of the appliance.
6. The purchaser must produce proof of the date of purchase together with this Warranty Advise Form when making a claim.
7. Subject to your statutory rights as to the merchantable quality of the product or accessory. In the event of a product or accessory being replaced during the guarantee, the guarantee on the replacement will expire at the original date, i.e., 12 months from the original purchase date.
8. Australia: For Appliances and services provided by Beko in Australia, Beko goods come with a guarantee by Beko that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. 'Acceptable quality' and 'major failure' have the same meaning as referred to in the Australian Consumer Law.
9. New Zealand: For Appliances and services provided by Beko in New Zealand, the Appliances come with a guarantee by Beko pursuant to the provisions of the Consumer Guarantees Act, the Sales of Goods Act and the Fair Trading Act. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.

These Warranty Conditions supersedes and excludes all other representations, conditions and warranties, except those implied by legislation previously referred to.

**For Service or Spare Parts:**

**Aust 1300 282 356**

**NZ 0800 692 356**