



Washing Machine

User Manual



WTV 9745 XOMA



1 General safety instructions

This section contains safety instructions that will help protect from risk of personal injury or property damage. Failure to follow these instructions shall void any warranty.

1.1 Life and property safety

- ▶ Never place the product on a carpet-covered floor. Otherwise, lack of airflow beneath the machine will cause electrical parts to overheat. This will cause problems with your product.
- ▶ Unplug the product when it is not in use.
- ▶ Always have the installation and repairing procedures carried out by the Authorised Service Agent. The manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorised persons.
- ▶ The water supply and draining hoses must be securely fastened and remain undamaged. Otherwise, there is the risk of water leakage.
- ▶ Never open the loading door or remove the filter while there is still water in the drum. Otherwise, risk of flooding and injury from hot water will occur.
- ▶ Do not force open the locked loading door. The door will open immediately after the washing cycle has ended. If the door does not open, apply the solutions provided for "Loading door cannot be opened." error in the Troubleshooting section. In case of forcing the loading door to open, the door and the lock mechanism may get damaged.
- ▶ Use detergents, softeners and supplements suitable for automatic washing machines only.
- ▶ Follow the instructions on the textile tags and on the detergent package.
- ▶ Laundry that is previously washed, cleaned, soiled or stained with petrol / gasoline, dry cleaning solvents or other flammable or explosive substances must not be dried in the machine as they give out flammable or explosive steam. For this reason, they must not be used in the Refresh programme or in the Wash&Wear auxiliary function selection. It may cause fire risk.



This product was manufactured using the latest technology in environmentally friendly conditions.

- ▶ Laundry stained with Liquid cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers must be washed in hot water with plenty of detergent beforehand. After the washing programme, it can be used in the Refresh programme or in the Wash&Wear auxiliary function selection.
- ▶ Foam rubber (latex foam), shower caps, waterproof textiles, clothes or pillows with rubber support or rubber foam pads must not be used in the Wash&Wear auxiliary programme selection or in the Refresh programme. It may cause fire risk.
- ▶ If you use washing ball, detergent scale, laundry clothing cages and balls in your machine, they can melt during drying. Do not use it in the Refresh programme or in the Wash&Wear auxiliary function selection. It may cause fire risk.
- ▶ If you are using industrial chemicals for cleaning, never use the Refresh programme or the Wash&Wear auxiliary programme. It may cause fire risk.
- ▶ Do not touch loading door glass with bare hands after drying. There is the risk of getting burnt.
- ▶ In the Refresh programme and the Wash&Wear auxiliary programme selection, there is a cooling process as the final step to make sure that the laundry remains at a temperature that will not harm the user. You may be exposed to hot steam if you open the door before cooling is complete. There is the risk of scalding.
- ▶ If the programme is interrupted (programme cancellation or power failure) during the Refresh programme or the Wash&Wear auxiliary function selection, the laundry in the machine may be hot. Be careful.
- ▶ During the Refresh programme or the Wash&Wear auxiliary programme selection, do not stop the machine before these steps are complete. If you have to stop the machine, remove all laundry and lay them in a suitable place to let them cool down.
- ▶ Your product is suitable to operate in ambient temperatures between 0°C and +35°C.
- ▶ Ambient temperatures between 15°C and +25°C are ideal temperatures for your product.
- ▶ Do not let pets enter the product. Check inside the product before using.
- ▶ Do not operate the Refresh programme and the Wash&Wear programme after overloading the machine. Observe the maximum load levels specified.
- ▶ Leather laundry and laundry that contains leather must not be used in the Refresh programme and the Wash&Wear auxiliary function selection. Leather parts give away colour.

- ▶ In failures that cannot be repaired using information given in safety instructions, turn off the machine, unplug the power cable and call the Authorised Service Agent.
- ▶ The machine must not be used only in the Refresh programme for a long time. If it is being used only in the said programme for a long time, it must be operated unloaded in one of the short washing programmes after every 15 cycles.
- ▶ Check all clothes before loading them into the machine and ensure that they do not have objects such as lighters, coins, metal pieces, needles in the pockets or inside.
- ▶ Underwear with metal attachments must not be used in the Refresh programme and the Wash&Wear auxiliary function selection. Metal supports might come off during drying and cause damage in the machine.
- ▶ Large laundry such as tulle, rugs, blankets, duvets etc. must not be used in the Refresh programme and the Wash&Wear auxiliary function selection. Your laundry might get damaged.
- ▶ Do not use fabric softeners or static preventers in the machine unless recommended by the manufacturer.
- ▶ Products such as fabric softeners must be used in accordance with manufacturer's instructions.
- ▶ Delicate laundry that contains silk, wool etc. must not be used in the Refresh programme and the Wash&Wear auxiliary function selection. Otherwise, wool clothes may get shrunken and other sensitive clothes may get damaged.
- ▶ Check symbols on the garment tag before starting the programmes.

1.2 Children's safety


- ▶ This product can be used by children at and above 8 years old and by persons whose physical, sensory or mental capabilities were not fully developed or who lack experience and knowledge provided that they are supervised or trained on the safe usage of the product and the risks it brings out. Children should not play with the product. Cleaning and maintenance works should not be performed by children unless they are supervised by someone. Children under the age of 3 should be kept away unless continuously supervised.
- ▶ Packaging materials are dangerous to children. Keep packaging materials in a safe place away from reach of the children.
- ▶ Electrical products are dangerous for the children. Keep children away from the product when it is in use. Do not allow them to play with the product. Use child lock to prevent children from intervening with the product.

- ▶ Do not forget to close the loading door when leaving the room where the product is located.
- ▶ Store all detergents and additives in a safe place away from the reach of the children by closing the cover of the detergent container or sealing the detergent package.

1.3 Electrical safety

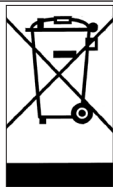
- ▶ If the product has a failure, it should not be operated unless it is repaired by the Authorised Service Agent. There is risk of electric shock!
- ▶ This product is designed to resume operating in the event of powering on after a power interruption. If you wish to cancel the programme, see "Cancelling the programme" section.
- ▶ Connect the product to a grounded outlet protected by a 16 A fuse. Do not neglect to have the grounding installation made by a qualified electrician. Our company shall not be liable for any damages that may arise when the product is used without grounding in accordance with the local regulations.
- ▶ Never wash the product by spreading or pouring water onto it! There is risk of electric shock!
- ▶ Never touch the power cable plug with wet hands! Never unplug by pulling on the cable. Always press on the plug with one hand and pull out the plug by grabbing with the other hand.
- ▶ Product should be unplugged during installation, maintenance, cleaning and repair procedures.
- ▶ If the power cable is damaged, it must be replaced by the manufacturer, authorized service or a similarly qualified person (preferably an electrician) or someone designated by the importer in order to avoid possible risks.

1.4 Hot surface safety

	<p>The glass of the loading door gets too hot while washing at higher temperatures. Therefore, especially do not allow children touch the loading door glass while washing.</p>
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2 Important instructions for environment

2.1 Compliance with WEEE Directive



This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).

This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

Compliance with RoHS Directive:

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

2.2 Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

3 Intended use

- This product has been designed for domestic use. It is not suitable for commercial use and it must not be used out of its intended use.
- The product must only be used for washing, rinsing and making ready to wear the laundry that are marked accordingly.
- The manufacturer waives any responsibility arisen from incorrect usage or transportation.
- The service life of your product is 10 years. During this period, original spare parts will be available to operate the product properly.

4 Technical specifications

Supplier name or trademark	Beko
Model name	WTV 9745 X0MA
Rated capacity (kg)	9
Maximum spin speed (rpm)	1400
Built-in	No
Height (cm)	84
Width (cm)	60
Depth (cm)	64
Net weight (± 4 kg.)	76
Single Water inlet / Double Water inlet	• / -
• Available	
Electrical input (V/Hz)	220-240 V / 50Hz
Total current (A)	10
Total power (W)	2000-2350
Main model code	9714

4.1 Installation

- Apply to the nearest authorized service agent for the installation of your product.
- Preparation of the location and electrical, tap water and waste water installations at the place of installation is under customer's responsibility.
- Make sure that the water inlet and discharge hoses as well as the power cable are not folded, pinched or crushed while pushing the product into its place after installation or cleaning procedures.
- Make sure that the installation and electrical connections of the product are performed by authorized service agent. The manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorised persons.
- Prior to installation, visually check if the product has any defects on it. If so, do not have it installed. Damaged products cause risks for your safety.
- Operate the product in a well ventilated and dust free environment.

4.1.1 Appropriate installation location

- Place the product on a solid and level floor. Do not place it onto a carpet with high pile or other similar surfaces.
- Total weight of the washing machine and the dryer -with full load- when they are placed on top of each other reaches to approx. 180 kilograms. Place the product on a solid and flat floor that has sufficient load carrying capacity!
- Do not place the product on the power cable.
- Do not install the product at places where temperature may fall below 0°C.
- Leave a minimum space of 1.5 cm between the product and the furniture.
- If you will install the product on a surface with steps, never place it close to the edge.
- Do not place the product on any platform.
- Do not place heat sources such as Hobs, Irons, Ovens, etc. on the washing machine and do not use them on the product.

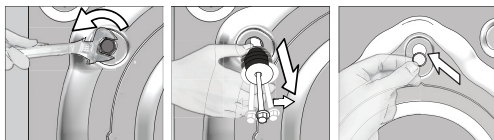
4.1.2 Removing packaging reinforcement



Tilt the product backwards to remove the packaging reinforcement.
Remove the packaging reinforcement by pulling the ribbon. Do not make this operation alone by yourself.

4.1.3 Removing transportation safety bolts

- 1 Loosen all transportation safety bolts with an appropriate wrench until they turn freely.
- 2 Remove transportation safety bolts by turning them gently.
- 3 Attach the plastic covers supplied in the User Manual bag into the holes on the rear panel.



WARNING: Remove the transportation safety bolts before operating the product! Otherwise, the product will get damaged.



Keep the transportation safety bolts in a safe place to reuse when the product needs to be moved again in the future.

Install the transportation safety bolts in reverse order of the disassembly procedure.

Never move the product without the transportation safety bolts properly fixed in place!

4.1.4 Connecting water supply



The water supply pressure required to run the product is between 1 to 10 bars (0.1 – 1 MPa). It is necessary to have 10 – 80 liters of water flowing from the fully open tap in 1 minute to have your product run smoothly. Attach a pressure reducing valve if water pressure is higher.

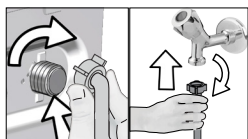
If you are going to use the double water-inlet product as a single (cold) water-inlet unit, you must install the supplied stopper to the hot water valve before operating the product. (Applies for the products supplied together with a blind stopper group.)



WARNING: Models with a single water inlet should not be connected to the hot water tap. In such a case the laundry will get damaged or the product will switch to protection mode and will not operate.

WARNING: Do not use old or used water inlet hoses on the new product. It may cause stains on your laundry.

- 1 Tighten all hose nuts by hand. Never use a tool when tightening the nuts.
- 2 Open the taps completely after making the hose connection to check for water leaks at the connection points. If any leak occurs, turn off the tap and remove the nut. Retighten the nut carefully after checking the gasket. In order to prevent the water leaks and resultant damages, keep the taps closed when you do not use the product.



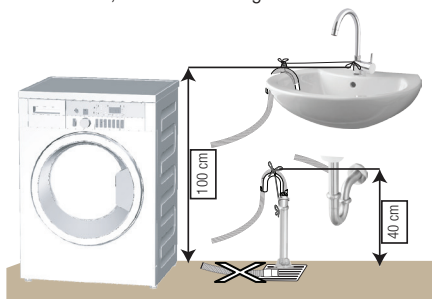
4.1.5 Connecting the drain hose to the drain

- Attach the end of the drain hose directly to waste water drain, washbasin or bathtub.



WARNING: Your house will be flooded if the drain hose is dislocated during water draining. Moreover, there is risk of scalding due to high washing temperatures! In order to prevent such situations and make sure that the product performs water intake and drain processes without any problem, fix the drain hose securely.

- Connect the drain hose to a minimum height of 40 cm and a maximum height of 100 cm.
- In case the drain hose is elevated after laying it on the floor level or close to the ground (less than 40 cm above the ground), water draining becomes more difficult and the laundry may come out excessively wet. Therefore, observe the heights described in the figure.



- To prevent the waste water to go back into the product again and to ensure easy drainage, do not immerse the end of the hose into the waste water or do not insert it into the drain for more than 15 cm. If it is too long, cut it short.
- The end of the hose should not be bent, it should not be stepped on and the hose must not be pinched between the drain and the product.
- If the length of the hose is too short, use it by adding an original extension hose. Length of the hose may not be longer than 3.2 m. To avoid water leak failures, the connection between the extension hose and the drain hose of the product must be fitted well with an appropriate clamp as not to come off and leak.

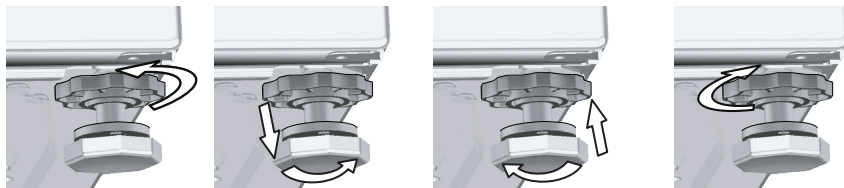
4.1.6 Adjusting the feet



WARNING: In order to ensure that the product operates more silently and vibration-free, it must stand level and balanced on its feet. Balance the machine by adjusting the feet. Otherwise, the product may move from its place and cause crushing, noise and vibration problems.

WARNING: Do not use any tools to loosen the lock nuts. Otherwise, they will get damaged.

- 1 Loosen the lock nuts on the feet by hand.
- 2 Adjust the feet until the product stands level and balanced.
- 3 Tighten all lock nuts again by hand.



4.1.7 Electrical connection

Connect the product to a grounded outlet protected by a 16 A fuse. Our company shall not be liable for any damages that may arise when the product is used without grounding in accordance with the local regulations.

- Connection must comply with national regulations.
- The electrical connection cable infrastructure of the product must be adequate and suitable for product requirements. It is recommended to use a residual current device.
- Power cable plug must be within easy reach after installation.
- If the current value of the fuse or breaker in the house is less than 16 Amps, have a qualified electrician install a 16 Amp fuse.
- The voltage specified in the "4. Technical specifications" section must be equal to your mains voltage.
- Do not make connections via extension cables or multi-plugs.



WARNING: Damaged power cables must be replaced by the Authorised Service Agent.

4.1.8 Initial use



Before starting to use the product make sure that the preparations described in section "2. Environmental instructions" and "4.1 Installation". To prepare the product for washing laundry, perform first operation in Drum Cleaning programme. If this program is not available in your product, apply the method which is described in section "4.4.2 Cleaning the loading door and the drum".



Use an anti-limescale suitable for the washing machines.

Some water has remained in the product due to the quality control processes in the production. It is not harmful for the product.

4.2 Preparation

4.2.1 Sorting the laundry

- Sort laundry according to type of fabric, colour, and degree of soiling and allowable water temperature.
- Always obey the instructions given on the garment tags.

4.2.2 Preparing laundry for washing

- Laundry items with metal attachments such as, underwiring, belt buckles or metal buttons will damage the product. Remove the metal pieces or wash such clothes by putting them in a laundry bag or pillow case. This kind of clothes may overheat in the Refresh programme and in the Wash&Wear auxiliary function selection and harm your laundry. For this reason, do not this kind of laundry in the Refresh programme or in the Wash&Wear auxiliary function selection.
- Take out all substances in the pockets such as coins, pens and paper clips, and turn pockets inside out and brush if possible. Such objects may damage the product or cause noise problem.
- Put small size clothes such as infant socks and nylon stockings in a laundry bag or a pillow case.
- Place curtains in without compressing them. Remove curtain attachment items. Do not use tulle or curtains in the Refresh programme or in the Wash&Wear auxiliary function selection.
- Wash "machine washable" or "hand washable" labeled products only with an appropriate programme. Hang them or lay them to dry. Do not use them in the Wash&Wear auxiliary programme selection.
- If you plan to select the Wash&Wear auxiliary function, select the highest spin speed recommended during washing process.
- Fasten zippers, sew loose buttons and mend rips and tears.
- Wash "Machine washable" or "Hand washable" labeled products only with an appropriate programme.
- Do not wash colours and whites together. New, dark coloured cottons release a lot of dye. Wash them separately.
- Persistent stains must be treated properly before washing. If unsure, check with a dry cleaner.
- Only use the dyes / color changers and descaling agents which are appropriate for machine wash. Always follow the instructions on the package.
- Wash trousers and delicate laundry turned inside out.
- Keep laundry items made of Angora wool in the freezer for a few hours before washing. This will reduce piling.
- Laundry that are subjected to materials such as flour, lime dust, milk powder, etc. intensely must be shaken off before placing into the product. Such dusts and powders on the laundry may build up on the inner parts of the product in time and can cause damage.

4.2.3 Tips for energy saving

Following information will help you use the product in an ecological and energy-efficient manner.

- Operate the product in the highest load capacity allowed for the programme you have selected, but do not overload. See "4.3.3 Programme and consumption table"
- Always follow the instructions on the detergent packaging.
- Wash slightly soiled laundry at low temperatures.
- Use faster programmes for small quantities of lightly soiled laundry.
- Do not use prewash and high temperatures for laundry that is not heavily soiled or stained.
- If you plan to dry your laundry in a dryer, select the highest spin speed recommended during washing process.
- Do not use detergent in excess of the amount recommended on the detergent package.

4.2.4 Loading the laundry

- 1 Open the loading door.
- 2 Put the laundry items into the product in a loose manner.
- 3 Push the loading door to close it until you hear a locking sound. Ensure that no items are caught in the door. The loading door is locked while a programme is running. The door lock will open immediately after the washing programme has ended. Then you can open the loading door. If the door does not open, apply the solutions provided for "Loading door cannot be opened." error in the Troubleshooting section.

4.2.5 Correct load capacity

The maximum load capacity depends on the type of laundry, the degree of soiling and the desired washing programme.

The product automatically adjusts the water amount according to the weight of the laundry put inside it.



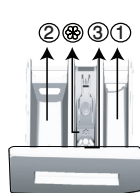
WARNING: Comply with the information in "4.3.3 Programme and consumption table". When overloaded, product's washing performance will drop. Moreover, noise and vibration problems may occur.

Laundry type	Weight (g)	Laundry type	Weight (g)
Bathrobe	1200	Hand towel	100
Fabric napkin	100	Women night gown	200
Duvet cover	700	Underclothing	100
Bed sheet	500	Men's overalls	600
Pillowcase	200	Men's shirt	200
Tablecloth	250	Men's pajamas	500
Towel	200	Blouses	100

4.2.6 Using detergent and softener



When using detergent, softener, starch, fabric dye, bleach and descaling agents; read the manufacturer's instructions written on the package and follow the dosages specified. Use measuring cup if available.



The detergent drawer is composed of three compartments:

- (1) for prewash
- (2) for main wash
- (3) for softener
- (⊗) in addition, there is a siphon piece in the softener compartment.

Detergent, softener and other cleaning agents

- Add detergent and softener before starting the washing programme.
- Never leave the detergent drawer open while the washing programme is running!
- When using a programme without prewash, do not put any detergent into the prewash compartment (compartment nr. "1").
- In a programme with prewash, do not put liquid detergent into the prewash compartment (compartment nr. "1").
- Do not select a programme with prewash if you are using a detergent bag or dispensing ball. Place the detergent bag or the dispensing ball directly among the laundry in the product.
- If you are using liquid detergent, do not forget to place the liquid detergent cup into the main wash compartment (compartment nr. "2").

Choosing the detergent type

Detergent type to be used depends on the fabric type and color.

- Use different detergents for coloured and white laundry.
- Wash your delicate clothes only with special detergents (liquid detergent, wool shampoo, etc.) used solely for delicate clothes.
- When washing dark coloured clothes and quilts, it is recommended to use liquid detergent.
- Wash woolens with a special detergent made specifically for woolens.



WARNING: Use only detergents manufactured specifically for washing machines.

WARNING: Do not use soap powder.

Adjusting detergent amount

The amount of washing detergent to be used depends on the amount of laundry, the degree of soiling and water hardness.

- Do not use amounts exceeding the dosage quantities recommended on the detergent package to avoid problems of excessive foam, poor rinsing, financial savings and finally, environmental protection.
- Use lesser detergent for small amounts or lightly soiled clothes.

Using softeners

Pour the softener into the softener compartment of the detergent drawer.

- Do not exceed the (>max<) level marking in the softener compartment.
- If the softener has lost its fluidity, dilute it with water before adding it in the detergent compartment.

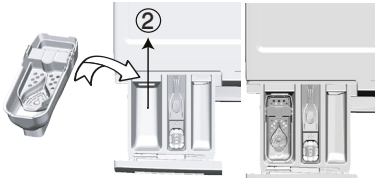


WARNING: Do not use liquid detergents or other cleaning products other than fabric softeners produced for washing machines to soften the clothes.

Using liquid detergents

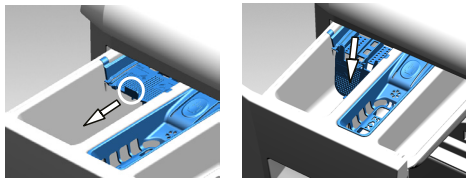
If the product contains a liquid detergent cup:

- Put the liquid detergent container into the compartment no "2".
- If the liquid detergent has lost its fluidity, dilute it with water before putting in the detergent cup.



If the product is equipped with a liquid detergent part:

- When you want to use liquid detergent, pull the apparatus towards yourself. The part that falls down will serve as a barrier for the liquid detergent. If required, clean the apparatus with water when it is in place or by removing it. If you will use powder detergent, the apparatus must be secured at top position.



If the product does not contain a liquid detergent cup:

- Do not use liquid detergent for the prewash in a programme with prewash.
- Liquid detergent stains your clothes when used with "End Time" function to started delayed. If you are going to use the End Time function, do not use liquid detergent.

Using gel and tablet detergent

- If the gel detergent thickness is fluidal and your product does not contain a special liquid detergent container, put the gel detergent into the main wash detergent compartment during first water intake. If your product contains a liquid detergent container, fill the detergent into this container before starting the programme.
- If the gel detergent thickness is not fluidal or in the shape of capsule liquid tablet, put it directly into the drum before washing.
- Put tablet detergents into the main wash compartment (compartment nr. "2") or directly into the drum before washing.

Using starch

- Add liquid starch, powder starch or the fabric dye into the softener compartment.
- Do not use softener and starch together in a washing cycle.
- Wipe the inside of the product with a damp and clean cloth after using starch.

Using limescale remover

- When required, use limescale removers manufactured specifically for washing machines only.

Using bleaches

- Select a programme with prewash and add the bleaching agent at the beginning of the prewash. Do not put detergent in the prewash compartment. As an alternative application, select a programme with extra rinse and add the bleach while the product is taking water from the detergent compartment during first rinsing step.
- Do not use bleaching agent and detergent by mixing them.

- Use just a little amount (approx. 50 ml) of bleaching agent and rinse the clothes very well as it causes skin irritation.
- Do not pour the bleach onto the laundry.
- Do not use it with the colored items.
- When using oxygen based bleaches, select a programme that washes at a lower temperature.
- Oxygen-based bleach can be used together with the detergent. However, if its thickness is not the same with the detergent, put the detergent first into the compartment no. "2" in the detergent drawer and wait until the detergent flows while the product is taking in water. While the product continues taking in water, add bleach in the same compartment.

4.2.7 Tips for efficient washing

		Clothes			
		Light Colours and Whites	Colours	Black/Dark Colours	Delicates/Woolens/Silks
		(Recommended temperature range based on soiling level: 40-90 °C)	(Recommended temperature range based on soiling level: cold -40 °C)	(Recommended temperature range based on soiling level: cold -40 °C)	(Recommended temperature range based on soiling level: cold -30 °C)
Soiling Level	Heavily Soiled (difficult stains such as grass, coffee, fruits and blood.)	It may be necessary to pre-treat the stains or perform prewash. Powder and liquid detergents recommended for whites can be used at dosages recommended for heavily soiled clothes. It is recommended to use powder detergents to clean clay and soil stains and the stains that are sensitive to bleaches.	Powder and liquid detergents recommended for colors can be used at dosages recommended for heavily soiled clothes. It is recommended to use powder detergents to clean clay and soil stains and the stains that are sensitive to bleaches. Detergents which do not contain bleach should be used.	Liquid detergents suitable for colors and dark colors can be used at dosages recommended for heavily soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woolen and silk clothes must be washed with special woolen detergents.
	Normally Soiled (For example, stains caused by body on collars and cuffs)	Powder and liquid detergents recommended for whites can be used at dosages recommended for normally soiled clothes.	Powder and liquid detergents recommended for colors can be used at dosages recommended for normally soiled clothes. Detergents which do not contain bleach should be used.	Liquid detergents suitable for colors and dark colors can be used at dosages recommended for normally soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woolen and silk clothes must be washed with special woolen detergents.
	Lightly Soiled (No visible stains exist.)	Powder and liquid detergents recommended for whites can be used at dosages recommended for lightly soiled clothes.	Powder and liquid detergents recommended for colors can be used at dosages recommended for lightly soiled clothes. Detergents which do not contain bleach should be used.	Liquid detergents suitable for colors and dark colors can be used at dosages recommended for lightly soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woolen and silk clothes must be washed with special woolen detergents.

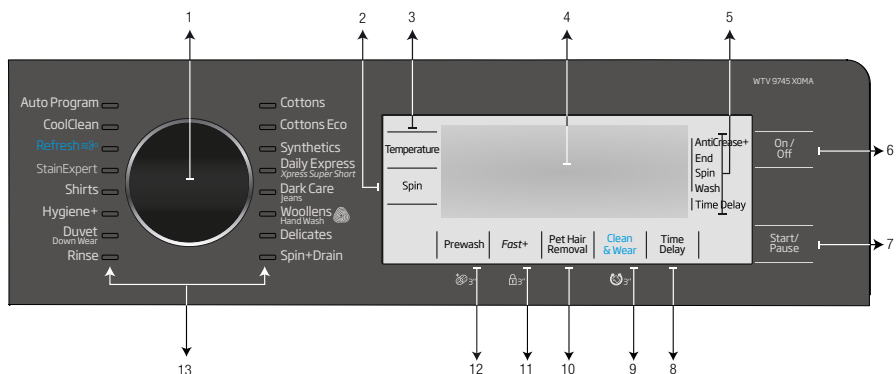
4.2.8 Displayed Program Time

You can see the programme duration on the display of your machine while selecting a programme. Depending on the amount of laundry you have loaded into your machine, foaming, unbalanced load conditions, fluctuations in power supply, water pressure and program settings, the programme duration is automatically adjusted while the programme is running.

SPECIAL CASE: At programme start of Cottons and Cotton Eco programmes, display shows the duration of half load, which is the most common use case. After programme starts, in 20-25 minutes actual load is detected by the machine. And if the detected load is higher than half load; washing program will be adjusted accordingly and program duration increased automatically. You may follow this change on the display.

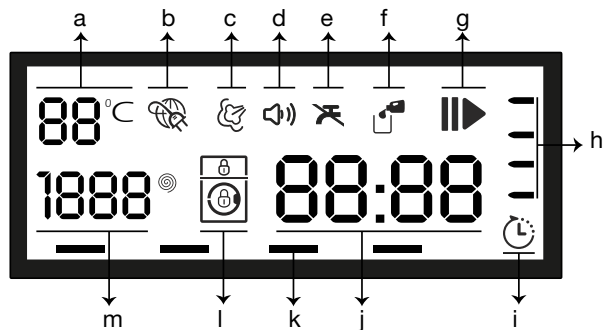
4.3 Operating the product

4.3.1 Control panel



- | | |
|-----------------------------------|----------------------------------|
| 1 - Programme selection knob | 8 - End Time Adjustment button |
| 2 - Spin Speed Adjustment button | 9 - Auxiliary Function button 4 |
| 3 - Temperature adjustment button | 10 - Auxiliary Function button 3 |
| 4 - Display | 11 - Auxiliary Function button 2 |
| 5 - Programme follow-up indicator | 12 - Auxiliary Function button 1 |
| 6 - On / Off button | 13 - Programme Selection LEDs |
| 7 - Start / Pause button | |

4.3.2 Display symbols



- | | |
|-----------------------------|-----------------------------------|
| a - Temperature indicator | h - Program Follow-up indicator |
| b - Electrical connection | i - End Time indicator |
| c - Steam indicator | j - Duration Information Line |
| d - Audio Warning indicator | k - Auxiliary Function indicators |
| e - No Water indicator | l - Lock indicator |
| f - Detergent indicator | m - Spin Speed indicator |
| g - Start / Pause indicator | |



The visuals used for machine description in this section are schematic and may not match exactly will the features of your machine.

4.3.3 Programme and consumption table

EN	Programme	Max. Load (kg)	Water Consumption (l)	Energy Consumption (kWh)	Max. Speed***	Auxiliary functions					Selectable temperature range °C	
						Prewash	Fast+	Pet Hair Removal	Clean&Wear	AntiCrease+		
	Cottons	60**	9	54,7	0,442	1400						Cold - 60
	Cottons Eco	60	9	54,7	0,442	1400						Cold - 60
	Synthetics	60	4	75	1,45	1200	•	•	•	•	•	Cold - 60
		40	4	75	0,90	1200	•	•	•	•	•	Cold - 60
	Daily Express / Xpress Super Short	90	9	80	2,10	1400		•		•	•	Cold - 90
		60	9	80	1,10	1400		•		•	•	Cold - 90
		30	9	78	0,20	1400		•		•	•	Cold - 90
	Xpress / Super Short+ Fast+	90	2	40	0,15	1400		•		•	•	Cold - 30
	Woolens / Hand Wash	40	2	56	0,45	1200						Cold - 40
	Delicates	40	4	57	0,60	1200						Cold - 40
	Duvet / Down Wear	60	-	105	1,65	1000						Cold - 60
	Refresh	-	1	1	0,22	-				*		-
	Dark Care / Jeans	40	5	86	0,90	1200	•		•	•	•	Cold - 40
	StainExpert	60	4,5	82	1,60	1400	•	•			•	30-60
	Shirts	60	4	75	1,20	800	•	•	•	•	•	Cold - 60
	Hygiene+	90	9	105	1,90	1400				•		20-90
	CoolClean	30	4,5	55	0,20	1400				•	•	Cold - 30
	Auto Program	60	9	-	-	1400						Cold-60
	Drum Cleaning+	70	-	85	2,00	700				*		70

- : Selectable.
- * : Automatically selected, no canceling.
- ** : Energy Label programme
- *** : If maximum spin speed of the machine is lower then this value, you can only select up to the maximum spin speed.
- **** : Programme detects the type and quantity of the laundry to automatically adjust water and energy consumption and programme time.
- : See the programme description for maximum load.



The auxiliary functions in the table may vary according to the model of your machine.

Water and power consumption may vary subject to the changes in water pressure, water hardness and temperature, ambient temperature, type and amount of laundry, selection of auxiliary functions and spin speed, and changes in electric voltage.


You can see the washing duration on the display of your machine while selecting a programme. Depending on the amount of laundry you have loaded into your machine, there may be a difference of 1-1.5 hours between the duration shown on the display and the actual duration of the wash cycle. Duration will be automatically updated soon after the washing starts.

"Selection patterns for auxiliary functions can be changed by the manufacturer company. New selection patterns can be added or removed."

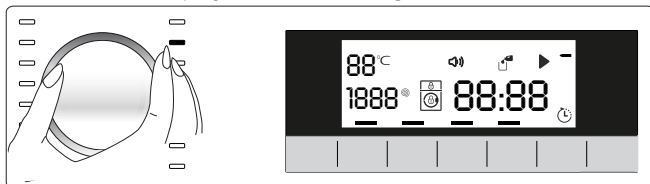
"The spin speed of your machine may vary according to the programme; this spin speed cannot exceed the max. spin speed of your machine."

4.3.4 Programme selection

- 1 Determine the programme suitable for the type, quantity and soiling level of the laundry in accordance with "Programme and consumption table".

	Programmes are limited with the highest spin speed appropriate for that particular type of fabric.
	When selecting a programme, always consider the type of fabric, colour, degree of soiling and permissible water temperature.
	Always select the lowest appropriate temperature. Higher temperature means higher electricity consumption.

- 2 Select the desired programme with the **Programme Selection** knob.



4.3.5 Programmes

• Cottons Eco

Use to wash your normally soiled, durable cotton and linen laundry. Although it washes longer than all other programmes, it provides high energy and water savings. Actual water temperature may be different from the stated wash temperature. When you load the machine with less laundry (e.g. ½ capacity or less), periods in programme stages may automatically get shorter. In this case, energy and water consumption will decrease more, providing a more economic wash.

• Cottons

You can wash your durable cotton laundry (sheets, bedlinen, towels, bathrobes, underwear etc.) in this programme. When the quick wash function key is pressed, programme duration becomes notably shorter but effective washing performance is ensured with intense washing movements. If the quick wash function is not selected, superior washing and rinsing performance is ensured for your heavily soiled laundry.

• Synthetics

You can wash your laundry (such as shirts, blouses, synthetic/cotton blended fabrics etc.) in this programme. The programme duration gets notable shorter and washing with high performance is ensured. If the quick wash function is not selected, superior washing and rinsing performance is ensured for your heavily soiled laundry.

• Woollens / Hand Wash

Use to wash your woollen/delicate laundry. Select the appropriate temperature complying with the tag of your clothes. Your laundry will be washed with a very gentle washing action in order not to damage the clothes.

• Hygiene+

Use this programme for your laundry for which you require an anti-allergic and hygienic washing at high temperature with intensive and long washing cycle. The high level of hygiene is ensured thanks to long heating duration and additional rinsing step.

- Programme was tested by the "VDE" institute with the 20°C temperature option selected and it was certified in terms of its efficacy in eliminating bacteria and mould.
- Programme was tested by "The British Allergy Foundation" (Allergy UK) with the 60°C temperature option selected and it was certified in terms of its efficacy in eliminating allergens in addition to bacteria and mould.



Allergy UK, is the brand of the British Allergy Association. Seal of Approval is created to guide people that require recommendation about a product that the related product restricts / reduces / eliminates the allergens or reduces the allergen content significantly in the ambient where allergy patients exist. It aims to provide assurance that the products are tested scientifically or examined in a way to provide measurable results.

• Duvet / Down Wear

Use this programme to wash your fiber duvets that bear "machine washable" tag. Check that you have loaded the duvet correctly in order not to damage the machine and the duvet. Remove the duvet cover before loading the duvet into the machine. Fold the duvet into two and load it into the machine. Load the duvet into the machine paying attention to place it in a way that it will not contact the bellow or the glass.



Do not load more than 1 double fiber duvet (200 x 200 cm).

Do not wash your duvets, pillows and etc. that contain cotton in the machine.



CAUTION: Do not wash the items apart from duvets such as carpets, rugs and etc. in the machine. Otherwise, permanent damage will occur in the machine.

• Spin+Drain

You can use this function to remove the water on the garment or drain the water in the machine.

• Rinse

Use when you want to rinse or starch separately.

• Refresh

Use this programme to remove the odour on the laundry that have been worn only once and do not contain any stains. Laundry is refreshed with warm air.

• Shirts

This programme is used to wash the shirts made from cotton, synthetic and synthetic blended fabrics altogether. It reduces wrinkles. When the quick wash function is selected, the Pre-treatment algorithm is executed.

- Apply the pre-treatment chemical on your garments directly or add it together with detergent when the machine starts to take water from the main washing compartment. Thus, you can obtain the same performance as you obtain with normal washing in a much shorter period of time. Usage life of your shirts increases.

• Daily Express / Xpress Super Short

Use this programme to wash your lightly soiled or unspotted cotton clothes in a short time. The programme duration can be reduced up to 14 minutes when the quick wash function is selected. When the quick wash function is selected, maximum 2 (two) kg of laundry must be washed.

• Dark Care / Jeans

Use this programme to protect the colour of your dark-coloured garments or jeans. It performs high performance washing with special drum movement even if the temperature is low. It is recommended to use liquid detergent or woolen shampoo for dark coloured laundry. Do not wash your delicate clothes containing wool or etc.

• Auto Program

Use to wash frequently washable cotton, synthetic or blended (cotton+synthetic) clothes. Programme detects the type and quantity of the laundry to automatically adjust water consumption and programme time.



CAUTION: Do not wash your woolen and delicate clothes in this programme.

Select a suitable temperature if the temperature shown on the temperature display is not compatible with the warnings on the garment label.

The maximum washing temperature in Automatic programme depending on the soiling level and laundry type is 60°C. Washing performance may not be at the desired level for heavily soiled whites and stubborn stains (collar, sock soil, perspiration stain, etc.). In this case, it is recommended to select Cottons programme with prewash and set the temperature to 50-60°C.

Many types of clothing are correctly detected and safely washed in Automatic programme.

• Delicates

You can wash your delicate clothes such as cotton/synthetic blended knitwear or hosiery in this programme. It washes with more delicate washing action. Wash your clothes whose colour you want to preserve either at 20 degrees or by selecting the cold wash option.

• CoolClean

Use to wash your moderately soiled and durable cotton/synthetic laundry. An effective washing is provided thanks to the intense washing action and double jet system.

• StainExpert

The machine has a special stain programme which enables the removal of different types of stains in the most effective way. Use this programme only for durable colourfast cotton laundry. Do not wash delicate and pigmenting clothes and laundry in this programme. Before washing, garment tags should be checked (recommended for cotton shirts, trousers, shorts, t-shirts, baby clothes, pyjamas, aprons, table clothes, beddings, duvet cover, bed sheet, pillowcase, bath-beach towel, towel, socks, cotton underwear that are suitable for washing at high temperature and long time). In the automatic stain programme, you can wash 24 types of stains divided into two different groups according to quick function selection. You can see stain groups based on the selection of the quick function.

You can find stain groups based on quick function below:

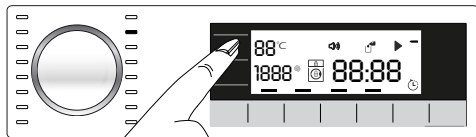
When quick function is selected:		
Blood	Tea	Red Wine
Chocolate	Coffee	Curry
Pudding	Fruit juice	Jam
Egg	Ketchup	Coal

When quick function is not selected:		
Butter	Sweat	Salad Dressing
Grass	Collar Soil	Make-up
Mud	Food	Machine Oil
Coke	Mayonnaise	Baby Food

- Select the stain programme.
- Select the stain you want to clean by locating it in the groups above and selecting the related group with the quick auxiliary function key.
- Read the garment tag carefully and ensure that correct temperature and spin speed are selected.

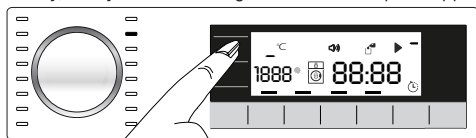
4.3.6 Temperature selection

Whenever a new programme is selected, the recommended temperature for the programme appears on the temperature indicator. It is possible that the recommended temperature value is not the maximum temperature that can be selected for the current programme.



Press the **Temperature Adjustment** button to change the temperature. Temperature will decrease by steps of 10 °C.

Finally, “-” symbol indicating the cold wash option appears on the display.



No change can be made in programmes where temperature adjustment is not allowed.

You can also change the temperature after the washing starts. This change can be made if the washing steps allow it. Changes cannot be made if the steps do not allow it.



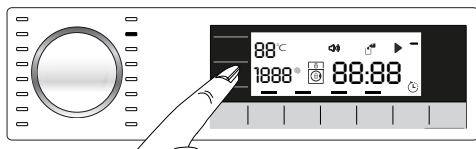
If you scroll to cold wash option and press Temperature Adjustment button again, the recommended maximum temperature for the selected programme appears on the display. Press the Temperature Adjustment button again to decrease the temperature.

4.3.7 Spin speed selection

Whenever a new programme is selected, the recommended spin speed of the selected programme is displayed on the **Spin Speed** indicator.



It is possible that the recommended spin speed value is not the maximum spin speed that can be selected for the current programme.



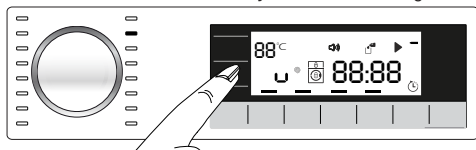
Press the **Spin Speed Adjustment** button to change the spin speed. Spin speed decreases gradually. Then, depending on the model of the product, "Rinse Hold" and "No Spin" options appear on the display.



Spin Speed Adjustment button only serves for decreasing the spin speed.

Rinse Hold option is indicated with “_” symbol and No Spin option is indicated with “_” symbol.

If you are not going to unload your laundry immediately after the programme completes, you can use **Rinse Hold** function in order to prevent them from getting wrinkled when there is no water in the machine. This function holds the laundry in the final rinsing water.

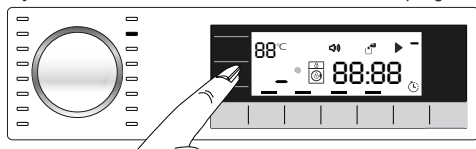


If you want to spin your laundry after the Rinse Hold function:

- Adjust the **Spin Speed**.

- Press **Start / Pause / Cancel** button. The programme will resume. Machine drains the water and spins the laundry.

If you want to drain the water at the end of the programme without spinning, use **No Spin** function.



No change can be made in programmes where spin speed adjustment is not allowed.

You can change the spin speed after the washing starts if the washing steps allow it. Changes cannot be made if the steps do not allow it.

Rinse hold

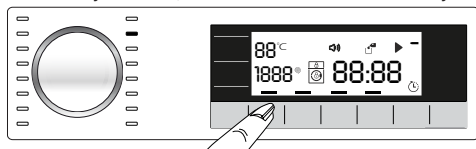
If you are not going to unload your clothes immediately after the programme completes, you can use rinse hold function to keep your laundry in the final rinsing water in order to prevent them from getting wrinkled when there is no water in the machine. Press Start / Pause button after this process if you want to drain the water without spinning your laundry. Programme will resume and complete after draining the water.

If you want to spin the laundry held in water, adjust the Spin Speed and press Start / Pause button.

The programme will resume. Water is drained, laundry is spun and the programme is completed.

4.3.8 Auxiliary function selection

Select the desired auxiliary functions before starting the programme. Whenever a programme is selected, frames of the auxiliary function symbol that can be selected together with it illuminates. And when you select an auxiliary function, the interior area of the auxiliary function symbol also starts to illuminate.



Frame of the auxiliary function symbol that cannot be selected with the current programme does not illuminate.

Also the frames of the auxiliary function suitable for the current programme after the washing has started remains illuminated. You can select or cancel the auxiliary functions whose frames are illuminated. If the wash cycle has reached a point where you cannot select the auxiliary function, the function's frame turns off.



Some functions cannot be selected together. If a second auxiliary function conflicting with the first one is selected before starting the machine, the function selected first will be canceled and the second auxiliary function selection will remain active. For example, if you want to select Quick Wash after you have selected the Additional Water, Additional Water will be canceled and Quick Wash will remain active.

An auxiliary function that is not compatible with the programme cannot be selected. (See, "Programme and consumption table")

Some programmes have auxiliary functions that must be operated simultaneously. Those functions cannot be cancelled. The frame of the auxiliary function will not be illuminated, only inner area will be illuminated.

4.3.8.1 Auxiliary functions

- **Prewash**

A Prewash is only worthwhile for heavily soiled laundry. Not using the Prewash will save energy, water, detergent and time.

- **Fast+**

When this function is selected, the durations of the relevant programmes get shorter by 50%. Thanks to the optimised washing steps, high mechanic activity and optimum water consumption, high washing performance is achieved in spite of the reduced duration.

- **Pet Hair Removal**

This function helps to remove pet hair that remain on your garments more effectively.

When you select this function, Prewash and Extra Rinse steps are added to the normal programme. Thus, washing is performed with more water and the pet hair is removed more effectively.

- **Clean & Wear**

When selected, it uses hot air at the end of the programme to make the garments ready to wear.



When this function is selected, the maximum load is 1 kg.

When this function is pressed once, the function selection will be active. When pressed for the second or third time, the time will decrease. If the load is less than 1 kg, the time can be decreased.

When this function is selected, the maximum spin speed of the program it has been selected with will be activated. If you want to select other speeds under the maximum spin speed of the selected program, this function will be deactivated.

4.3.8.2 Functions/Programmes Selected by Pressing the Function Keys for 3 Seconds

- **Drum Cleaning+**  3"  3"

This programme is selected by pressing the 1st auxiliary function key for 3 seconds.

Run this programme with the machine unloaded on a regular basis (once a month or every two months) to clean the drum. To obtain better results, put powder lime-scale remover for washing machines into the detergent compartment no. "2". This programme contains a drying step that runs after the drum cleaning step to dry the inside of the machine.



This is not a washing programme. It is a maintenance programme.

Do not run the programme when there is something in the machine. If you try to do so, the machine detects that there is load inside and aborts the programme.

- **AntiCrease+**  3"  3"

This function is selected when the 4th auxiliary function is pressed and held for 3 seconds and the programme follow-up light for the relevant step turns on.

When selected, it aerates the laundry for up to 8 hours at the end of the programme to prevent creasing. You can cancel the programme and take your laundry out at any time during the 8-hour duration. Press the function selection key or the machine on/off key to cancel the function. The programme follow-up light will remain on until the function is canceled or the step is complete. If the function cannot be cancelled, it will be active in the subsequent washing cycles as well.

4.3.9 End Time

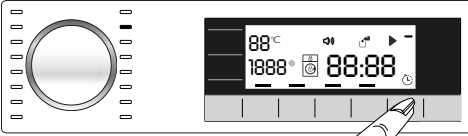
Time display

Remaining time for the completion of the programme while it is running is displayed as "01:30" in hours and minutes format.

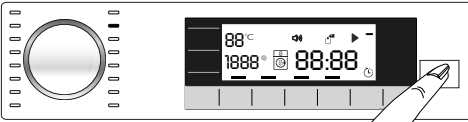


Programme time may differ from the values in section "Programme and consumption table" depending on the water pressure, water hardness and temperature, ambient temperature, amount and the type of laundry, auxiliary functions selected and the changes at the mains voltage.

With the **End Time** function, the startup of the programme may be delayed up to 24 hours. After pressing **End Time** button, the programme's estimated ending time is displayed. If the **End Time** is set, **End Time** indicator is illuminated.



In order for the End Time function is activated and the programme is completed at the end of the specified time, you must press **Start / Pause** button after adjusting the time.



If you want to cancel End Time function, press **On / Off** button to turn off and on the machine.



Do not use liquid detergents when you activate End Time function! There is the risk of staining of the clothes.

- 1 Open the loading door, place the laundry and put detergent, etc.
- 2 Select the washing programme, temperature, spin speed and, if required, the auxiliary functions.
- 3 Set the end time of your choice by pressing the **End Time** button. **End Time** indicator illuminates.
- 4 Press **Start / Pause** button. Time countdown starts. ":" symbol in the middle of the end time on the display starts flashing.

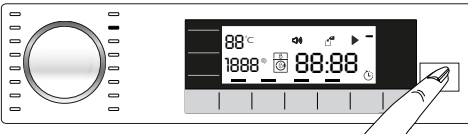


Additional laundry may be loaded during the End Time countdown period. At the end of the countdown, End Time indicator turns off, washing cycle starts and the time of the selected programme appears on the display.

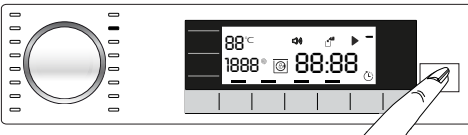
When the End Time selection is completed, the time appears on the screen consists of end time plus the duration of the selected programme.

4.3.10 Starting the programme

- 1 Press **Start / Pause** button to start the programme.
- 2 The **Start / Pause** button's light which was off before starts to illuminate steadily now, indicating that the programme has started.



- 3 Loading door is locked. The door lock symbol appears on the display after the loading door is locked.



- 4 Programme follow-up indicator lights on the display will show the current programme step.

4.3.11 Loading door lock

There is a locking system on the loading door of the machine that prevents opening of the loading door in cases when the water level is unsuitable.

"Door Locked" symbol appears on the display when the loading door is locked.



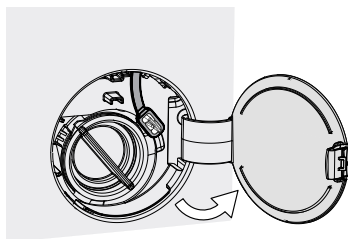
Opening the loading door in case of power failure:



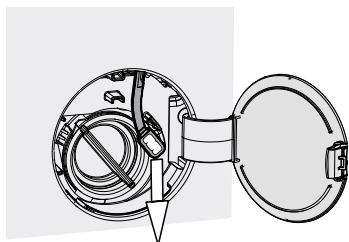
In case of power failure, you can use the loading door emergency handle under the pump filter cap to open the loading door manually.



WARNING: To avoid any water overflow before opening the loading door, make sure there is no water left inside the machine.



- Open the pump filter cap.

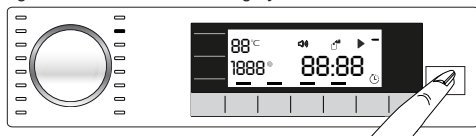


- Release the loading door emergency handle located at the rear side of the filter cap.
- Pull down the loading door emergency handle once and open the loading door. After opening the loading door, re-insert the loading door emergency handle.
- If the loading door does not open, try again by pulling down the handle.

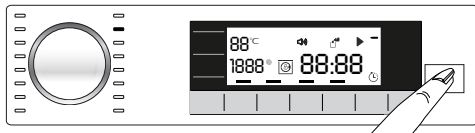
4.3.12 Changing the selections after programme has started

Adding laundry after the programme has started :

If the water level in the machine is suitable when you press **Start/Pause** button, the door lock will be deactivated and the door will open, allowing you to add garments. The door lock icon on the display goes off when the door lock is deactivated. After adding garments, close the door and press **Start/Pause** button once again to resume the washing cycle.



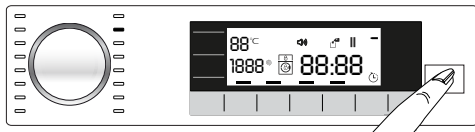
If the water level in the machine is not suitable when you press **Start/Pause** button, the door lock cannot be deactivated and the door lock icon on the display remains on.



If the temperature of the water inside the machine is above 50°C, you cannot deactivate the door lock for safety reasons, even if the water level is suitable.

Switching the machine to pause mode:

Press the **Start / Pause** button to switch the machine to pause mode. Pause symbol will flash on the display.



Changing the programme selection after programme has started:

The programme change is not allowed when the current programme is running.

You can select the new programme after switching the current programme to pause mode.



The selected program starts anew.

Changing the auxiliary function, speed and temperature

Depending on the step the programme has reached, you can cancel or activate the auxiliary functions. See, "Auxiliary function selection".

You can also change the speed and temperature settings. See, "Spin speed selection" and "Temperature selection".



The loading door will not open if the water temperature in the machine is high or the water level is above the loading door baseline.

4.3.13 Cancelling the programme

The programme is cancelled when the machine is turned off and on again. Press and hold **On / Off** button for 3 seconds. After the countdown as "3-2-1" on the display is over, the machine turns off.



If you press On / Off button when the Child Lock is enabled, the programme will not be cancelled. You should cancel the Child Lock first.

If you want to open the loading door after you have cancelled the programme but it is not possible to open the loading door since the water level in the machine is above the loading door baseline, then turn the Programme Selection knob to Pump+Spin programme and drain the water in the machine.

4.3.14 End of programme

End symbol appears on the display when the programme is completed.

If you do not press any button for 10 minutes, the machine will switch to OFF mode. Display and all indicators are turned off.

Completed programme steps will be displayed if you press On / Off button.

4.3.15 Adjusting the VOLUME level

Low volume and high volume

Press and hold 1st and 2nd auxiliary function buttons for 3 seconds to adjust the volume level. After the countdown as "3-2-1" on the display is over, the volume level symbol will appear and the new volume level will be displayed.

4.3.16 Drum Illumination

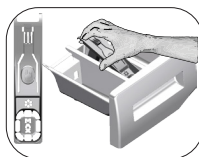
Drum illumination lamp of your machine will light up during programme selection. The light will turn off when you start the programme. If no programme is started or no key is pressed within 10 minutes during programme selection process, the drum illumination lamp will turn off.

Drum illumination lamp of your machine will light up after the programme is completed. It will go off when you press the On/Off button. The drum illumination lamp will turn off if you do not press any button within 10 minutes after the programme has ended.

4.4 Maintenance and cleaning

Service life of product extends and frequently experienced problems will be reduced if it is cleaned at regular intervals.

4.4.1 Cleaning the detergent drawer



Clean the detergent drawer at regular intervals (every 4-5 washing cycles) as shown below in order to prevent accumulation of powder detergent in time.

Lift the rear part of the siphon to remove it as illustrated.

If more than normal amount of water and softener mixture starts to gather in the softener compartment, the siphon must be cleaned.

- 1 Press the dotted point on the siphon in the softener compartment and pull towards you until the compartment is removed from the machine.
- 2 Wash the detergent drawer and the siphon with plenty of lukewarm water in a washbasin. In order to prevent the residues to contact your skin, clean it with an appropriate brush by wearing a pair of gloves.
- 3 Insert the drawer back into its place after cleaning and make sure that it is seated well.

4.4.2 Cleaning the loading door and the drum

For products with drum cleaning programme, please see Operating the product - Programmes.



Repeat Drum Cleaning process in every 2 months.

Use an detergent / anti-limescale suitable for the washing machines.



After every washing make sure that no foreign substance is left in the drum.

If the holes on the bellow shown in the figure is blocked, open the holes using a toothpick.

Foreign metal substances will cause rust stains in the drum. Clean the stains on the drum surface by using cleaning agents for stainless steel.

Never use steel wool or wire wool. These will damage the painted, chromated and plastic surfaces.

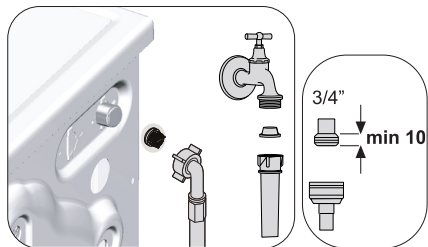
4.4.3 Cleaning the body and control panel

Wipe the body of the machine with soapy water or non-corrosive mild gel detergents as necessary, and dry with a soft cloth.

Use only a soft and damp cloth to clean the control panel.

4.4.4 Cleaning the water intake filters

There is a filter at the end of each water intake valve at the rear of the machine and also at the end of each water intake hose where they are connected to the tap. These filters prevent foreign substances and dirt in the water to enter the washing machine. Filters should be cleaned as they do get dirty.



1. Close the taps.
2. Remove the nuts of the water intake hoses to access the filters on the water intake valves. Clean them with an appropriate brush. If the filters are too dirty, remove them from their places with a pliers and clean in this way.
3. Take out the filters on the flat ends of the water intake hoses together with the gaskets and clean thoroughly under running water.
4. Replace the seals and filters carefully and tighten their nuts by hand.

4.4.5 Draining remaining water and cleaning the pump filter

The filter system in your machine prevents solid items such as buttons, coins and fabric fibers clogging the pump impeller during discharge of washing water. Thus, the water will be discharged without any problem and the service life of the pump will extend.

If the machine fails to drain water, the pump filter is clogged. Filter must be cleaned whenever it is clogged or in every 3 months. Water must be drained off first to clean the pump filter.

In addition, prior to transporting the machine (e.g., when moving to another house) and in case of freezing of the water, water may have to be drained completely.



CAUTION: Foreign substances left in the pump filter may damage your machine or may cause noise problem.

CAUTION: If the product is not being used, shut the tap shut, remove mains pipe and drain the water inside the machine against any likely freezing.

CAUTION: After each use, turn off the water tap to which the mains hose is connected.

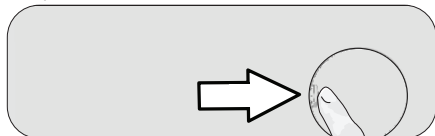
In order to clean the dirty filter and discharge the water:

1 Unplug the machine to cut off the supply power.



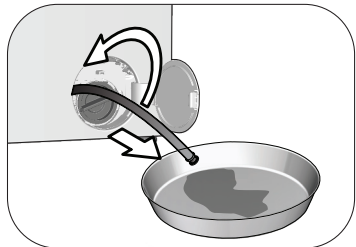
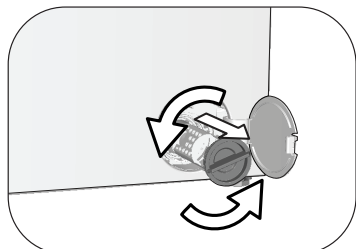
CAUTION: Temperature of the water inside the machine may rise up to 90 °C. To avoid the burning risk, clean the filter after the water inside the machine is cooled down.

2. Open the filter cover.



3 Follow the below procedures in order to drain water.

The product has an emergency water draining hose, in order to drain the water:



- Pull the emergency draining hose out from its seat
- Place a large container at the end of the hose. Drain the water into the container by pulling out the plug at the end of the hose. When the container is full, block the inlet of the hose by replacing the plug. After the container is emptied, repeat the above procedure to drain the water in the machine completely.
- When draining of water is finished, close the end by the plug again and fix the hose in its place.
- Turn and remove the pump filter.

4. Clean any residues inside the filter as well as fibers, if any, around the pump impeller region.

5. Replace the filter.

6. If the filter cap is composed of two pieces, close the filter cap by pressing on the tab. If it is one piece, seat the tabs in the lower part into their places first, and then press the upper part to close.

5 Troubleshooting

Problem	Cause	Solution
Programs do not start after the loading door is closed.	Start / Pause / Cancel button is not pressed.	<ul style="list-style-type: none"> Press Start / Pause / Cancel button.
	It may be difficult to close the loading door in case of excessive loading.	<ul style="list-style-type: none"> Reduce the amount of laundry and make sure that the loading door is closed properly.
Programme cannot be started or selected.	The product has switched to self protection mode due to a supply problem (line voltage, water pressure, etc.).	<ul style="list-style-type: none"> Press and hold On/Off button for 3 seconds to reset the product to factory settings. (See "Cancelling the programme")
Water inside the product.	Some water has remained in the product due to the quality control processes in the production.	<ul style="list-style-type: none"> This is not a failure; water is not harmful to the product.
The product does not take water in.	Tap is turned off.	<ul style="list-style-type: none"> Turn on the taps.
	Water inlet hose is bent.	<ul style="list-style-type: none"> Flatten the hose.
	Water inlet filter is clogged.	<ul style="list-style-type: none"> Clean the filter.
	Loading door is not closed.	<ul style="list-style-type: none"> Close the door.
The product does not drain water.	Water drain hose is clogged or twisted.	<ul style="list-style-type: none"> Clean or flatten the hose.
	Pump filter is clogged.	<ul style="list-style-type: none"> Clean the pump filter.
Product vibrates or makes noise.	Product is standing unbalanced.	<ul style="list-style-type: none"> Stable the product by adjusting the feet.
	A hard substance has entered into the pump filter.	<ul style="list-style-type: none"> Clean the pump filter.
	Transportation safety bolts are not removed.	<ul style="list-style-type: none"> Remove the transportation safety bolts.
	Laundry quantity in the product is too little.	<ul style="list-style-type: none"> Add more laundry to the product.
	Excessive laundry is loaded in the product.	<ul style="list-style-type: none"> Take out some of the laundry from the product or distribute the load by hand to balance it homogeneously in the product.
Product is leaning on a rigid item.	<ul style="list-style-type: none"> Make sure that the product is not leaning on anything. 	
There is water leaking from the bottom of the product.	Water drain hose is clogged or twisted.	<ul style="list-style-type: none"> Clean or flatten the hose.
	Pump filter is clogged.	<ul style="list-style-type: none"> Clean the pump filter.
Product stopped shortly after the programme started.	Machine has stopped temporarily due to low voltage.	<ul style="list-style-type: none"> Product will resume running when the voltage restores to the normal level.
Product directly drains the water it takes in.	Draining hose is not at adequate height.	<ul style="list-style-type: none"> Connect the water draining hose as described in the user manual.
No water can be seen in the product during washing.	Water is inside the invisible part of the product.	<ul style="list-style-type: none"> This is not a failure.
Loading door cannot be opened.	Loading door lock is activated because of the water level in the product.	<ul style="list-style-type: none"> Drain the water by running the Pump or Spin programme.
	Product is heating up the water or it is at the spinning cycle.	<ul style="list-style-type: none"> Wait until the programme completes.
	Loading door may be stuck because of the pressure it is subjected to.	<ul style="list-style-type: none"> Grab the handle and push and pull the loading door to release and open it.
	If there is no power, loading door of the product will not open.	<ul style="list-style-type: none"> To open the loading door, open the pump filter cap and pull down the emergency handle positioned at the rear side of the said cap. See "Loading door lock"
	The door of the machine might not open due to safety reasons.	<ul style="list-style-type: none"> If the door remains locked at the end of the programme when the Wash&Wear function is selected, this means that the door will be locked until the machine gets cold for safety reasons.

Problem	Cause	Solution
Washing takes longer than specified in the user manual.(*)	Water pressure is low.	<ul style="list-style-type: none"> Product waits until taking in adequate amount of water to prevent poor washing quality due to the decreased amount of water. Therefore, the washing time extends.
	Voltage is low.	<ul style="list-style-type: none"> Washing time is prolonged to avoid poor washing results when the supply voltage is low.
	Input temperature of water is low.	<ul style="list-style-type: none"> Required time to heat up the water extends in cold seasons. Also, washing time can be lengthened to avoid poor washing results.
	Number of rinses and/or amount of rinse water have increased.	<ul style="list-style-type: none"> Product increases the amount of rinse water when good rinsing is needed and adds an extra rinsing step if necessary.
	Excessive foam has occurred and automatic foam absorption system has been activated due to too much detergent usage.	<ul style="list-style-type: none"> Use recommended amount of detergent.
Programme time does not countdown. (On models with display) (*)	Timer may stop during water intake.	<ul style="list-style-type: none"> Timer indicator will not countdown until the product takes in adequate amount of water. The product will wait until there is sufficient amount of water to avoid poor washing results due to lack of water. Timer indicator will resume countdown after this.
	Timer may stop during heating step.	<ul style="list-style-type: none"> Timer indicator will not countdown until the product reaches the selected temperature.
	Timer may stop during spinning step.	<ul style="list-style-type: none"> Automatic unbalanced load detection system is activated due to the unbalanced distribution of the laundry in the product.
Programme time does not countdown. (*)	There is unbalanced load in the product.	<ul style="list-style-type: none"> Automatic unbalanced load detection system is activated due to the unbalanced distribution of the laundry in the product.
Product does not switch to spinning step. (*)	There is unbalanced load in the product.	<ul style="list-style-type: none"> Automatic unbalanced load detection system is activated due to the unbalanced distribution of the laundry in the product.
	The product will not spin if water is not drained completely.	<ul style="list-style-type: none"> Check the filter and the draining hose.
	Excessive foam has occurred and automatic foam absorption system has been activated due to too much detergent usage.	<ul style="list-style-type: none"> Use recommended amount of detergent.
Washing performance is poor: Laundry turns gray. (**)	Insufficient amount of detergent has been used over a long period of time.	<ul style="list-style-type: none"> Use the recommended amount of detergent appropriate for water hardness and the laundry.
	Washing has been made at low temperatures for a long time.	<ul style="list-style-type: none"> Select the proper temperature for the laundry to be washed.
	Insufficient amount of detergent is used with hard water.	<ul style="list-style-type: none"> Using insufficient amount of detergent with hard water causes the soil to stick on the cloth and this turns the cloth into gray in time. It is difficult to eliminate graying once it happens. Use the recommended amount of detergent appropriate for water hardness and the laundry.
	Excessive amount of detergent is used.	<ul style="list-style-type: none"> Use the recommended amount of detergent appropriate for water hardness and the laundry.
Washing performance is poor: Stains persist or the laundry is not whitened. (**)	Insufficient amount of detergent is used.	<ul style="list-style-type: none"> Use the recommended amount of detergent appropriate for water hardness and the laundry.
	Excessive laundry is loaded in.	<ul style="list-style-type: none"> Do not load the product in excess. Load with amounts recommended in the "4.3.3 Programme and consumption table".
	Wrong programme and temperature were selected.	<ul style="list-style-type: none"> Select the proper programme and temperature for the laundry to be washed.
	Wrong type of detergent is used.	<ul style="list-style-type: none"> Use original detergent appropriate for the product.
	Excessive amount of detergent is used.	<ul style="list-style-type: none"> Put the detergent in the correct compartment. Do not mix the bleaching agent and the detergent with each other.

Problem	Cause	Solution
Washing performance is poor: Oily stains appeared on the laundry. (**)	Regular drum cleaning is not applied.	<ul style="list-style-type: none"> • Clean the drum regularly. For this, please see "4.4.2 Cleaning the loading door and the drum"
Washing performance is poor: Clothes smell unpleasantly. (**)	Odours and bacteria layers are formed on the drum as a result of continuous washing at lower temperatures and/or in short programmes.	<ul style="list-style-type: none"> • Leave the detergent drawer as well as the loading door of the product ajar after each washing. Thus, a humid environment favorable for bacteria cannot occur in the machine.
Colour of the clothes faded. (**)	Excessive laundry was loaded in.	<ul style="list-style-type: none"> • Do not load the product in excess.
	Detergent in use is damp.	<ul style="list-style-type: none"> • Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.
	A higher temperature was selected.	<ul style="list-style-type: none"> • Select the proper programme and temperature according to the type and soiling degree of the laundry.
Washing machine does not rinse well.	The amount, brand and storage conditions of the detergent used are inappropriate.	<ul style="list-style-type: none"> • Use a detergent appropriate for the washing machine and your laundry. Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.
	Detergent was put in the wrong compartment.	<ul style="list-style-type: none"> • If detergent is put in the prewash compartment although prewash cycle is not selected, the product can take this detergent during rinsing or softener step. Put the detergent in the correct compartment.
	Pump filter is clogged.	<ul style="list-style-type: none"> • Check the filter.
	Drain hose is folded.	<ul style="list-style-type: none"> • Check the drain hose.
Laundry became stiff after washing. (**)	Insufficient amount of detergent is used.	<ul style="list-style-type: none"> • Using insufficient amount of detergent for the water hardness can cause the laundry to become stiff in time. Use appropriate amount of detergent according to the water hardness.
	Detergent was put in the wrong compartment.	<ul style="list-style-type: none"> • If detergent is put in the prewash compartment although prewash cycle is not selected, the product can take this detergent during rinsing or softener step. Put the detergent in the correct compartment.
	Detergent was mixed with the softener.	<ul style="list-style-type: none"> • Do not mix the softener with detergent. Wash and clean the drawer with hot water.
Laundry is shrunken, pale, matted or impaired.	The programme might not be suitable for the laundry type.	<ul style="list-style-type: none"> • Check the labels of the laundry to select a programme suitable for the type of the laundry and do not use the Wash&Wear function for laundry that is not suitable for drying.
Laundry does not smell like the softener. (**)	Detergent was put in the wrong compartment.	<ul style="list-style-type: none"> • If detergent is put in the prewash compartment although prewash cycle is not selected, the product can take this detergent during rinsing or softener step. Wash and clean the drawer with hot water. Put the detergent in the correct compartment.
	Detergent was mixed with the softener.	<ul style="list-style-type: none"> • Do not mix the softener with detergent. Wash and clean the drawer with hot water.

Problem	Cause	Solution
Detergent residue in the detergent drawer. (**)	Detergent was put in wet drawer.	• Dry the detergent drawer before putting in detergent.
	Detergent has gotten damp.	• Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.
	Water pressure is low.	• Check the water pressure.
	The detergent in the main wash compartment got wet while taking in the prewash water. Holes of the detergent compartment are blocked.	• Check the holes and clean if they are clogged.
	There is a problem with the detergent drawer valves.	• Call the Authorised Service Agent.
	Detergent was mixed with the softener.	• Do not mix the softener with detergent. Wash and clean the drawer with hot water.
Too much foam forms inside the product. (**)	Regular drum cleaning is not applied.	• Clean the drum regularly. For this procedure, please see "4.4.2 Cleaning the loading door and the drum".
	Improper detergents for the washing machine is used.	• Use detergents appropriate for the washing machine.
	Excessive amount of detergent is used.	• Use only sufficient amount of detergent.
	Detergent was stored under improper conditions.	• Store detergent in a closed and dry location. Do not store in excessively hot places.
	Some meshed laundry such as tulle may foam too much because of their texture.	• Use smaller amounts of detergent for this type of item.
	Detergent was put in the wrong compartment.	• Put the detergent in the correct compartment.
Foam is overflowing from the detergent drawer.	Softener is being taken early by the product.	• There may be problem in the valves or in the detergent drawer. Call the Authorised Service Agent.
	Too much detergent is used.	• Mix 1 tablespoonful softener and ½ l water and pour into the main wash compartment of the detergent drawer. • Put detergent into the product suitable for the programmes and maximum loads indicated in the "Programme and consumption table". When you use additional chemicals (stain removers, bleaches and etc), reduce the amount of detergent.
When the Wash&Wear function is selected, the laundry is still damp at the end of the programme.	Excessive laundry is loaded in.	• Load a maximum of 1 kg when the Wash&Wear function is selected.
	Function is not active.	• After the selected washing programme, check if the Wash&Wear function has been selected or not.
Laundry remains wet at the end of the programme. (*)	Excessive foam has occurred and automatic foam absorption system has been activated due to too much detergent usage.	• Use recommended amount of detergent.

(*) The product does not switch to spinning step when the laundry is not evenly distributed in the drum to prevent any damage to the product and to its surrounding environment. Laundry should be rearranged and re-spun.

(**) Regular drum cleaning is not applied. Clean the drum regularly. See 4.4.2



WARNING: If you cannot eliminate the problem although you follow the instructions in this section, consult your dealer or the Authorised Service Agent. Never try to repair a nonfunctional product yourself.