# beko

## **Beko Major Appliance Limited Warranty**

## If You Need Warranty Service (or You Have Questions About Service, Documentation, Parts or Tools):

- If in the United States, please call 888-352-2356.
- If in Canada, please call 1-855-643-2356.
- Please have the following information with you when you call: Model number, serial number, proof of purchase (including dealer/retailer name and address), and description of the issue you are experiencing.

# **Scope of the Limited Warranty:**

This Limited Warranty applies to a major Beko appliance that is:

- Purchased from an authorized Beko dealer in new condition (not a display, "as is", or previously returned model)
- Purchased within the United States or Canada (and remain in the country in which it was originally purchased)
- Only used for residential (home), non-commercial purposes, and always has in fact only been used for residential (home), non-commercial purposes
- Installed, operated, and maintained in accordance with the accompanying User and/or Installation Manual
- Owned by the original purchaser or a succeeding homeowner (other than to the extent required by applicable law)

# What Is Covered by this Limited Warranty:

Product	Warranty Period	What Beko Warrants:
Beko Major Appliances	Two Years*  from the date of original purchase	Subject to the terms of this Limited Warranty, Beko will provide at no cost authorized replacement parts and repair labor to correct defects in materials or workmanship that existed when the product was purchased, or at its sole discretion replace the product. In the event of product replacement, your product will be warranted for the remaining term of the original unit's warranty period.  *All cosmetic damages to the product caused by defects in materials or workmanship, however, must be reported to Beko within ten days from the date of purchase (excludes any display, floor, "As Is", or "B" stock appliances).
Beko Refrigerators	Five years  from the date of original purchase  WARRANTY COVERS PARTS ONLY	Subject to the terms of this Limited Warranty, Beko will provide at no charge authorized replacement parts for the sealed refrigerating system (the compressor, condenser, evaporator and connecting tubing), which fail due to any defects in materials or workmanship that existed when the product was purchased, or at its sole discretion replace the product. In the event of product replacement, your product will be warranted for the remaining term of the original unit's warranty period.
Beko Dishwashers, Washing Machines, & Clothes Dryers	Ten Years  from the date of original purchase  WARRANTY COVERS PARTS ONLY	Subject to the terms of this Limited Warranty, Beko will provide at no charge a replacement ProSmart Inverter Motor if the original fails due to any defects in materials or workmanship that existed when the product was purchased, or at its sole discretion replace the product. In the event of product replacement, your product will be warranted for the remaining term of the original unit's warranty period.



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## What is NOT Covered by this Warranty:

- Services trips to your home to provide instructions on how to use the product, consumable parts, or conversion from natural gas to L.P. gas.
- Service to correct improper product maintenance or installation; installation not in accordance with electrical, plumbing, fire or building codes, regulations or other laws; or correction of household electrical or plumbing.
- Repairs to parts or systems to correct product damage or defects caused by any non-authorized service provider, caused by alteration or modification of the appliance, or caused by use of non-genuine Beko parts. Necessary maintenance or repairs can be performed by any company. But, as set forth above, damage caused by you or any non-authorized third party may void this warranty.
- Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by Beko.

- Food spoilation or loss of medicine due to product failure.
- Removal or reinstallation of inaccessible products or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
- Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
- Travel or transportation expense for service in remote locations where an authorized servicer is not available or for service in a reasonably inaccessible, treacherous, or hazardous location.

The cost of repair or replacement under these excluded circumstances shall be borne by you.

# **Disclaimer of Implied Warranties:**

Not applicable to Québec consumers - Beko makes no representations, warranties or conditions regarding product quality except as expressly provided in this Limited Warranty. IMPLIED WARRANTIES OR CONDITIONS, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE EXPRESS PERIOD THIS LIMITED WARRANTY IS EFFECTIVE OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

# **Exclusive Remedy & Limitation of Liability:**

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Not applicable to Québec consumers - TO THE EXTENT PERMITTED BY LAW, BEKO SHALL NOT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT OR PUNITIVE DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

#### Warrantor:

In the United States: Beko US Inc., 333 Gibraltar Drive, Bolingbrook, IL 60440

In Canada: Beko Canada Inc., 222 Bay St. Suite 3000, Toronto, ON M5K 1E7, Canada